

DIPLOMA IN CABIN CREW & AIRLINE SERVICES (DCCA)

(R/345/4/1082A)(01/28)(MQA/FA 8409)



UNIVERSITY COLLEGE of
AVIATION MALAYSIA



Duration : 2.5 – 3 years

Requirements : • Pass SPM with at least 3 credits in any subject;

or

- Pass UEC with at least grade B in any 3 subjects;

or

- Pass O-level with at least grade C in any 3 subjects;

or

- Pass SKM Level 3 in any related field and a pass in SPM with at least 1 credit in any subject;

or

- Pass SKK Level 3 in any related field and a pass in SPM with at least 1 credit in any subject;

or

- Pass Certificate Level 3 in any related field with a minimum CGPA of 2.00;

or

- Pass STPM with grade C in any one subject;

or

- Pass STAM with minimum grade of Maqbul;

or

- Any equivalent qualification.

Program Information

This program focuses not only on cabin crew, but also on hospitality in aviation and hotel industries. Students will obtain skills and knowledge on cabin crew as well as customer analysis procedures from various sources, risks assessment and prevention in travel and tourism.

Career Opportunities

- Cabin Crew / Flight Steward
- Customer Service Agent
- Hotel Executive
- Event Planner

